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Comment: I believe that Spectrum violated their own terms of agreement by failing to inform me, as their customer, of their intention to remove programming. Furthermore, during most of 2017 I was charged a broadcast surcharge of \$10.20, which increased to \$11.55 during the January 2018 billing cycle. In early February 2018 Spectrum removed programming from the local CBS and NBC affiliates, and has offered no rebate or refund for the reduced broadcast services.

Thank you,

A handwritten signature in dark ink, consisting of a series of loops and a long horizontal stroke extending to the right.

Elias Salter